

eSMS

User manual for all e-mail programs



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1. Introduction

eSMS is a service that you can use to send and receive text messages via any e-mail program. F24 Schweiz allows Swisscom and Sunrise customers with a Swiss mobile number to use this service.

This user manual provides you with step-by-step instructions for using eSMS. Before you can use eSMS, you need to subscribe and add an e-mail address. Read the following section for instructions on how to do this.

2. Subscribe and unsubscribe

Send an SMS with the text "START ABO MAIL EN" to the number 304.

Note: If you want to use the service in another language, please send in place of the abbreviation DE for German, FR for French or IT for Italian.

You will immediately receive a confirmation SMS.

You can always unsubscribe from the service by sending an SMS with the text "STOP MAIL" on 304.
You will receive a confirmation.

3. Add an e-mail address

You first need to add every e-mail address from which you would like to send text messages. To add a new e-mail address, send a text message with the content "MAIL ADD" and the required e-mail address to the number 304.

Example: MAIL ADD hans.mueller@example.com

To delete an e-mail address, send a text message with the content "MAIL DEL" and the required e-mail address to the number 304.

Example: MAIL DEL hans.mueller@example.com

You will receive immediate confirmation that the e-mail address has been added or deleted via text message.

If you want to see which e-mail addresses are added, text "MAIL SHOW" to the number 304. You will immediately receive a text message with all the e-mail addresses that have been added.

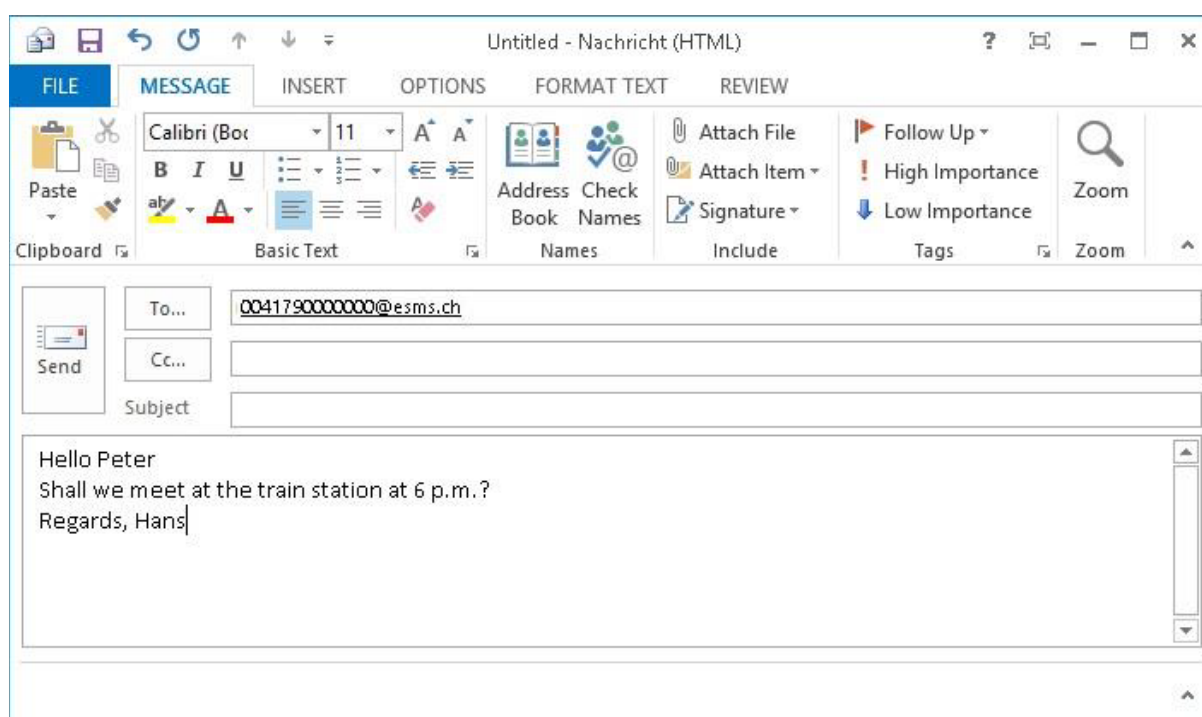
You can view information regarding the number of text messages sent in the current month, and the costs incurred, at any time. Text "MAIL STATUS" to the number 304. You will immediately receive a text message with up-to-date information.

4. Sending SMS

Start any e-mail program. Enter a message in the text area (not the subject line). Enter the required recipients and supplement each mobile number with “@esms.ch”.

Example: 0041790000000@esms.ch

Example Outlook 2013:



Note: please be aware that one text message is invoiced per 160 characters. A maximum of 5 text messages can be sent at once; characters exceeding this are not transmitted.

Then send the message.

5. Additional Settings

There are additional settings that you can enter using parameters for each e-mail address you added.

You can define the sender number yourself. Text "MAIL SET" and the e-mail address plus parameter "1=" and the sender number to the number 304.

Example: MAIL SET hans.mueller@example.com 1=0041790000000

You can receive a delivery report for every SMS you send. Text "MAIL SET" and the e-mail address plus parameter "2=" and "ON" (or "OFF") to the number 304.

Example: MAIL SET hans.mueller@example.com 2=ON

You can change the language for status messages and delivery reports. Text "MAIL SET" and the e-mail address plus parameter "3=" and "DE" for German, "FR" for French, "IT" for Italian or "EN" for English to the number 304.

Example: MAIL SET hans.mueller@example.com 3=DE

Note:

- Several settings can be entered simultaneously, for example:
MAIL SET hans.mueller@example.com 1=0041790000000 2=ON 3=DE
- The sender can be reset to default by sending the code
MAIL SET hans.mueller@example.com 1=
In other words: Just leave it blank after 1=