

eSMS

User manual

MS Outlook 2010



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1. Introduction

eSMS is a service that you can use to send and receive text messages via any e-mail program. Dolphin Systems allows Swisscom and Sunrise customers with a Swiss mobile number to use this service. For Microsoft Outlook users, there is an optimised version of eSMS – Outlook Mobile Services (OMS).

This manual shows you step by step how to use OMS on Microsoft Outlook 2010. Before you can use OMS, you must subscribe and create a new account in Microsoft Outlook, please read the following chapters.

2. Subscribe and unsubscribe

Send an SMS with the text "START ESMS EN" to the number 304.

Note: If you want to use the service in another language, please send in place of the abbreviation EN for English, DE for German, FR for French or IT for Italian.

You will immediately receive a confirmation SMS sent with your user ID and password.

You can always unsubscribe from the service by sending an SMS with the text "STOP ESMS" to the number 304. You will receive a confirmation.

3. Add an account

Start Microsoft Outlook and click under "File" - "Info" on "Add Account". Choose "Text Messaging (SMS)" and click "Next".

Add New Account

Auto Account Setup
Send and receive text messages (SMS) and multimedia messages (MMS) through a text messaging service provider.

E-mail Account

Your Name:
Example: Ellen Adams

E-mail Address:
Example: ellen@contoso.com

Password:

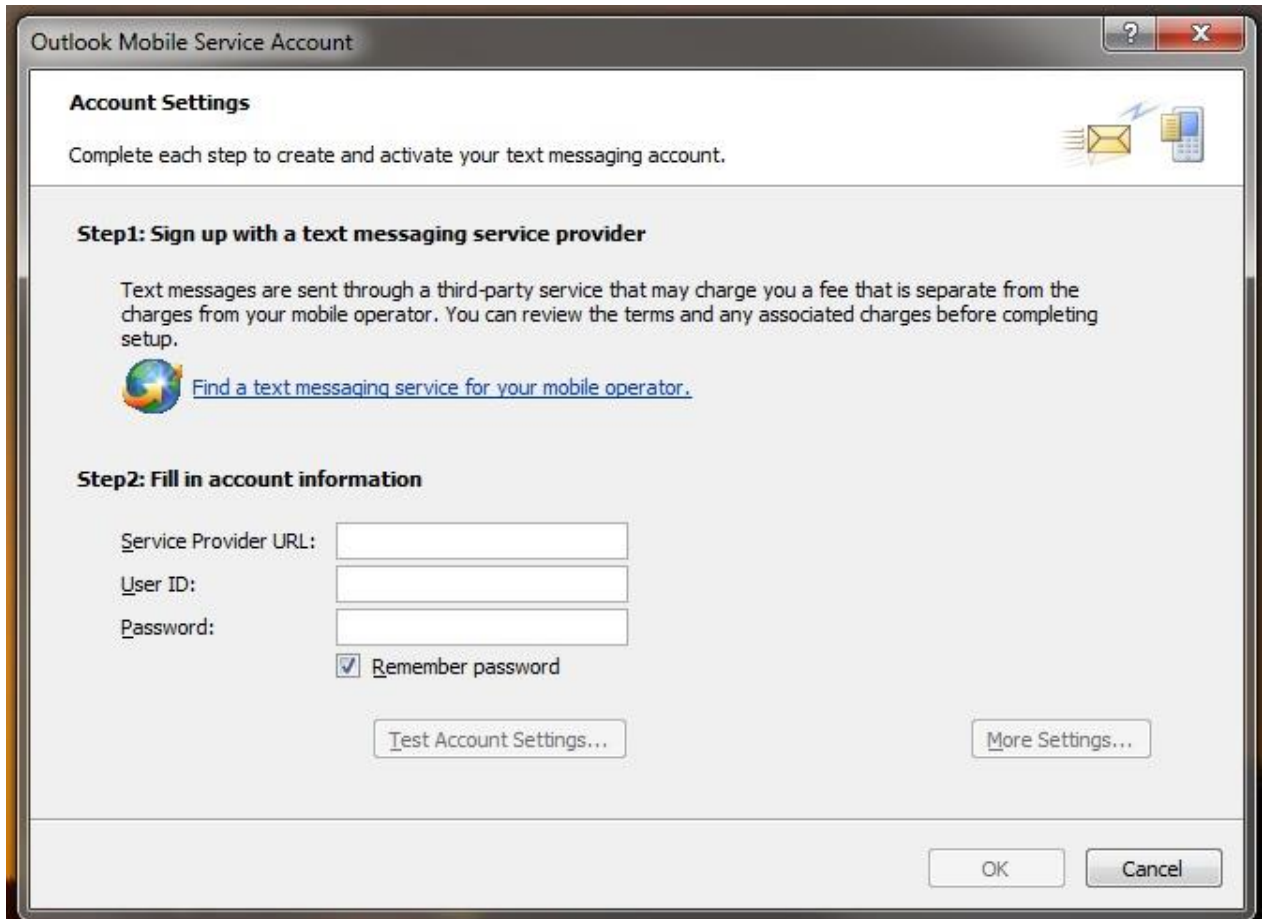
Retype Password:
Type the password your Internet service provider has given you.

Text Messaging (SMS)

Manually configure server settings or additional server types

< Back Next > Cancel

You get to the account settings.



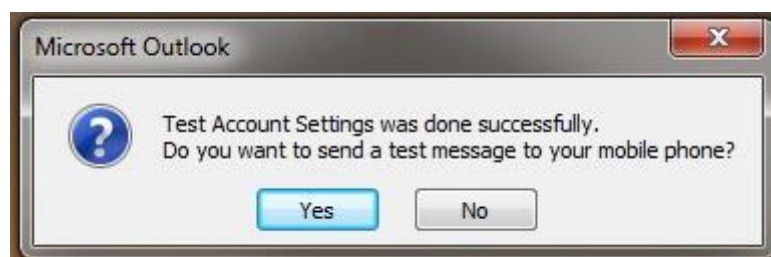
Enter the information in the account settings that you received during subscription via SMS.

Field	Value	Example
Service Provider URL	Internet address	https://oms.esms.ch
User ID	Your mobile number	0041790000000
Password	Your password	abcdefghijkl23

By clicking "OK" you close the account settings.



You can verify your settings by clicking on "Test Account Settings ...". After that you can, if you want to, send a test message to your mobile phone by clicking on "Yes".



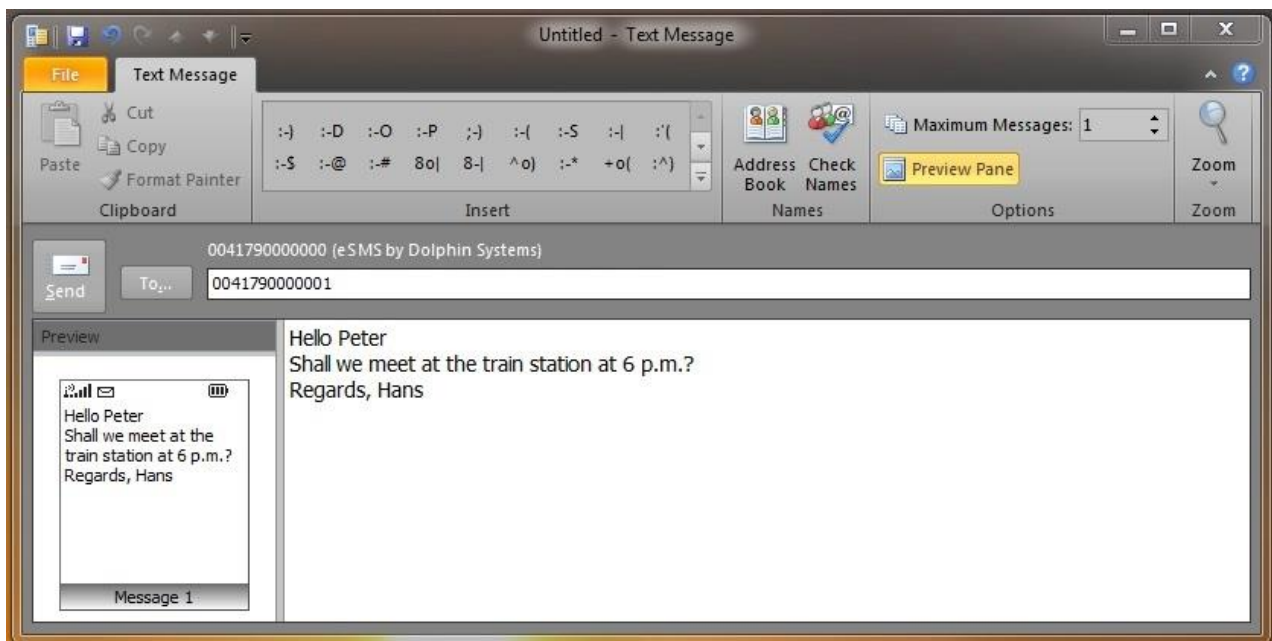


4. Sending SMS

Start Microsoft Outlook. Click under "Home" - "New Items" on "Text Message (SMS)".



You get to the screen for a new SMS.



Note: please be aware that one text message is invoiced per 160 characters. A maximum of 5 text messages can be sent at once; characters exceeding this are not transmitted.


Enter the desired recipients, write the message and click on "Send".

5. Additional Settings

There are additional settings that you can enter with the help of parameters. Open the account settings under "File" - "Account Settings" - "Account Settings ..." for "OMS Service powered by Dolphin Systems" and click on "Change ...".

You can get answers to your sent text messages and status messages via e-mail. For this the system needs your e-mail address. Add "/AnswerTo=" and your e-mail address in the field User ID after your mobile number.

Example: 004179000000/AnswerTo=hans.mueller@example.com



The screenshot shows the "Outlook Mobile Service Account" dialog box. The title bar includes a help icon and a close button. The main content area is titled "Account Settings" and contains the instruction: "Complete each step to create and activate your text messaging account." Below this, there are two steps:

- Step1: Sign up with a text messaging service provider**
Text messages are sent through a third-party service that may charge you a fee that is separate from the charges from your mobile operator. You can review the terms and any associated charges before completing setup.
A globe icon is followed by a link: "Find a text messaging service for your mobile operator."
- Step2: Fill in account information**
Service Provider URL:
User ID:
Password:
 Remember password

At the bottom of the dialog, there are two buttons: "Test Account Settings..." and "More Settings...". At the very bottom, there are "OK" and "Cancel" buttons.

You can receive a notification by e-mail for every sent SMS. For this the system needs your e-mail address. Add "/Notification=" and your e-mail address in the field User ID after your mobile number.

Example: 0041790000000/Notification=hans.mueller@example.com

You can change the language for status messages and notifications. Add "/Language=" and the abbreviation "EN" for English, "DE" for German, "FR" for French or "IT" for Italian in the field User ID after your mobile number.

Example: 0041790000000/Language=DE

Note: It can also be entered multiple settings, for example:

0041790000000/AnswerTo=hans.mueller@example.com/Notification=hans.mueller@example.com/Language=DE